

**DEPARTMENT OF BENEFIT PAYMENTS**

744 P Street, Sacramento, CA 95814  
(916) 445-2780



March 9, 1977

ALL-COUNTY LETTER NO. 77-14

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: E. W. TURNOVER RATE ANALYSIS STUDY

REFERENCE:

This letter is to inform you that Management Analysis Bureau has been requested by me to conduct a study to explore the causes and effects of EW turnover statewide, and to test for correlation between error and turnover rates.

In order to gain individual county perspective regarding EW turnover, a part of the **data-gathering** phase requires that the attached questionnaire be completed by county staff having primary personnel responsibilities; if these responsibilities are delegated, this document should be completed by the person assuming them.

In the interim, several counties will be sampled by the analyst conducting the study to insure that accurate information is being recorded onto the questionnaire, and to answer your questions about the project. Summarily, the results of the study findings will be made available to you upon request.

Management Analyst, Melodi Dalton, has been assigned to this project and would greatly appreciate that the completed questionnaires be returned by March 29, 1977. If you have any further questions regarding this matter, do not hesitate to contact Melodi at (916) 445-2780.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Clinton L. Whitney'.

CLINTON L. WHITNEY  
Chief Deputy Director

Attachment (under separate cover)

cc: CWDA